



# SSP: COVID-19 Client Protocol (4/26/23)

**At Stroke Scan Plus, your health is JOB #1.**

**The health and safety of our clients is our highest priority. As the coronavirus (COVID-19) continues to spread throughout the country, we wanted to share some of the actions Stroke Scan Plus is taking to help protect both you and our employees.**

**Stroke Scan Plus has taken additional precautionary steps beyond our already high standards of cleanliness to ensure the safety and confidence of our clients and staff.**

**Stroke Scan Plus is taking the concerns around Coronavirus very seriously and will continue to monitor best practices around ensuring that our screening locations are sanitized properly.**

## What We Are Doing

### 1. Minimize Chance for Exposures

The following measures will be implemented before patient arrival, upon arrival, throughout the duration of the patient's visit, and until the patient's screening table is cleaned and disinfected.

- **Prepping Before Patient Arrival**

- Prior to patient arrival, SSP staff will setup and sanitize all surfaces, scanning tables and equipment that will be utilized during the day.
- Our staff members are required to wash hands often with soap and water for at least 20 seconds, especially after going to the restroom, before eating, and after coughing or sneezing.
- Screening partitions will be set up for both scanning privacy and best practices.
- SSP will scan up to three people at a time with 6' or more between stations.
- During this situation, the scheduling density has been reduced with the aim of reducing the number of people in the waiting area.
- SSP is asking that only patients to be screened are in the SSP waiting area.

- **Upon Arrival and During the Visit**

- SSP will work with our clients to limit points of entry to the waiting area and screening location.
- We use sanitizers on all tables and surfaces, and we follow manufacturer's instructions. During this time, we have changed our protocols to meet recently released standards to address Coronavirus.
- Hand sanitizer and face masks have been added to screening locations for optional customer and staff use.

### 2. Adhere to Standard and Transmission-Based Precautions

- **Hand Hygiene**

- SSP will perform hand hygiene before and after all patient contact, and before putting on



and after removing personal protective equipment (PPE).

- SSP will perform hand hygiene by using alcohol-based hand rub (ABHR) with 60-95% alcohol or washing hands with soap and water for at least 20 seconds.
- SSP will ensure that hand hygiene supplies are readily available to all personnel and patients.
- **SSP Personal Protective Equipment:**
  - **Gloves are Optional:**
    - Clean, non-sterile gloves will be donned by staff in the waiting area and the screening area.
    - Gloves will be changed if they become torn during the scanning procedures.
    - Gloves will be removed and discarded after the patient has left the scanning area. SSP staff immediately perform hand hygiene and don new gloves prior to the next patient arriving.
  - **SSP Staff Scrubs**
    - SSP staff will wear newly cleaned scrubs daily.
  - **Facemask**
    - Facemasks are optional for ALL staff and patients.

### 3. Patient Placement

- Screening tables will be placed in separate corners with at least six feet between distance with privacy partitions around each table. (In a typical environment, this distance is greater than six feet).
- The check-in and waiting area will be separated from the scanning area.

### 4. Patient Access and Movement Within the Screening Area

- Access to and check-in and screening areas will be limited to staff and patients.

### 5. Train and Educate Healthcare Personnel

- All SSP have job specific training and have practiced the appropriate use of PPE prior to caring for patients, including attention to correct use of PPE and prevention of contamination of clothing, skin, and environment during the process of removing such equipment.
- Additional training on cleaning practices and standards has been implemented for all screening locations and with all staff members.

## What We Ask Patients to Do

### 1. Minimize Chance for Exposures

Please take the following measures before arrival, upon arrival, throughout the duration of the visit.

- **Before Arrival**
  - If you have a temperature above 100.4 degrees Fahrenheit or other flu-like symptoms in the 24 hours prior to your appointment time, please contact us to reschedule to another date and time.
- **Upon Arrival and During the Visit**
  - Please utilize the proper entrances to the waiting and screening areas.



- If you begin sneezing or coughing, please excuse yourself from the waiting area. If the sneezing or coughing persists, please let us know you need to reschedule for another date and time.
- SSP is asking that only patients to be screened are in the SSP waiting area.

## 2. Adhere to Standard and Transmission-Based Precautions

- **Hand Hygiene**

- Prior to entering the waiting area, please perform hand hygiene by using alcohol-based hand rub (ABHR) with 60-95% alcohol or washing hands with soap and water for at least 20 seconds.
- Please limit surface touching to just what is needed.
- After the screening and checkout, please conduct another hand hygiene procedure.

- **Personal Protective Equipment:**

- **Gloves**

- Gloves are not necessary for patients. If you are doing blood tests, you will have to remove and dispose of them.

- **Facemask**

- Facemasks are optional but recommended. We ask that you keep it on until you are out of the waiting and screening areas.
- After removing your facemask, it is advised to wash your hands to prevent contamination.

## References:

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

<https://www.who.int/health-topics/coronavirus>